OPENTOUCH SUITE FOR SMB

Simplify your communications
and maximize your business

Alcatel·Lucent
Enterprise

SIMPLE. ROBUST. CONNECTED.

OXO Connect

Designed for small and medium-sized enterprises

OXO Connect Compact

OXO Connect Small

OXO Connect Medium

OXO Connect Large

Robust and expandable up to 300 users as business grows, the OXO Connect can be installed in business or hospitality mode.

Integrated hospitality solution

- Standard hotel features: check-in/out, pre-check out, pre-payment, wake up, room status…
- Limit of 300 guest rooms and administrative phones

OXO Connect Compact

- Wall-mounted cabinet
- Fanless design

OXO Connect Small, Medium, Large

19-Inch cabinet design for optimal expandability

PowerCPU Extended Edition

- High-performance PowerCPU EE for all platforms
- Purple stiffener with Rainbow Ready sticker
- VoIP and SIP ready
- Connected to network to deliver added-value services in the cloud

Features directly embedded

- Rainbow Ready Agent
- Personal assistant
- 10 minutes customized music on hold and 4 system languages
- Voicemail and user mailbox greeting with 2 ports and 60 minutes of voice mail storage
- PIMphony™ basic for all users
- Unified Instant Messaging
- LDAP support for universal access embedded now on OTCV, Premium DeskPhones, My IC Phone®, My IC Web and PIMphony Touch
- Hotdesking

Additional options

- Mobile and collaborative applications
- Automated Attendant (AA), Multiple AA (MLAA)
- SIP and CTI Openness
- SIP trunking
- Smart Call Routing
- Call Center Office

WIRELINE PHONES

Premium DeskPhones with IP and digital connectivity

Innovative designed sets for professional IP or digital telephony

8068 BT

8068

8038/8039

8028/8029

- Superlative voice quality
- Optimized ergonomics, Navigator, Intuitive icons and soft keys
- Dedicated function keys
- Backlit Display
- Alphabetic keyboard
- Build-in security

IP Desktop Softphone

8068 emulation with VoIP

- On PC, Mac, tablets, iPad, and smartphones
- With virtual add-on module

8082 My IC Phone

Smart DeskPhone for executives

- 7-inch screen with graphical display
- Capacitive touch-screen
- Wide-band audio quality
- Bluetooth handset
- Peer to peer video capabilities

OmniTouch® 4135 IP Conference Phone

A SIP-based plug-and play-audio conferencing phone with up to 4 simultaneous connections

Specific for IP:

- Wideband audio quality

Accessories:

- Premium Add-ons Modules
- Comfort & Bluetooth Handset
- Monaural, Binaural and Bluetooth Headset
- Premium Wall Mounting Kit
- Audioffice Conference Modules

8115

8125

8018 DeskPhone

Perfect for essential and enriched IP telephony

- Advanced telephony features
- Backlit B&W graphical display, 4 ways navigator and programmable keys
- USB connector
- Support of 802.3AZ
- Class 1: low power consumption
- Wall mounting kit

8001/8001G SIP, 4018 IP & 4019 Phones

For the low end IP & digital market

8001

4018/4019

- Character display, loudspeaker, mute key

WIRELESS PHONES

DECT Handsets

For mobile communication within the company in IP and digital mode

Business 8212 DECT Handset

Business 8232 DECT Handset

Business 8242 DECT Handset

Industrial 8262 DECT Handset

Industrial 8262 Ex DECT Handset*

Business 8212 DECT Handset

- Modern design
- Telephony features
- Hands free
- Colored screen
- GAP mode

Business 8232 DECT Handset

- Rich business telephony
- Color display
- Headset connector
- Mini-USB port on the charging cradle
- Alarms Notifications
- Get Call Feature

Business 8242 DECT Handset

- Rich business telephony
- Large screen, Color display
- Headset Connector
- Bluetooth support
- Red Emergency key
- Live, Event keys, Alarm status
- Get Call Feature
-

Industrial 8262 DECT Handset

- All capabilities of 8242 DECT Handset
- Unparalleled robustness
- Ruggedized IP65, designed for industrial environments
- Bluetooth Low Energy
- Isolated Worker Protection
- Man down, No Movement, Pull cord
- Alarm/locator function (alarm server required)

Industrial 8262 Ex DECT Handset*

- All capabilities of 8262 DECT Handset
- For hazardous work environments where there is a risk of explosion

*Available in 2017

Voice over WLAN phones

Mobile voice communication over wireless LAN

OmniTouch 8118 WLAN Handset

Black and white display, Vibrate mode, Headset connector, Get Call Feature

OmniTouch 8128 WLAN Handset

All the 8118 features plus Push-to-talk feature, color display, Hands-free

EFFICIENT COMMUNICATIONS

Feature-rich applications for improved call-handling

Communication solutions to increase productivity

PIMphony

PIMphony Touch

My IC Web

My IC Plugin for Outlook

Rainbow Ready

- Unified Communication in the cloud
- Rainbow Essential[BETA]: mobility and borderless communication with business community

PIMphony and PIMphony Touch

- Personal communication manager
- Incoming and outgoing calls controlled from a Windows PC client

My IC Web

- A web-based solution for call handling, with a standard browser
- Any phone as an extension
- Optimal for use off-site or at home

My IC Plugin for Outlook

- Microsoft Outlook plug in
- Federated user identify from different directories
- Presence federation based on telephony and social media

Professional Greeting: Customer welcome, call routing and automated attendant features

To increase in customer satisfaction

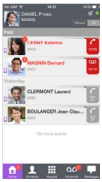
- Voicemail
- Personal Assistant: Automatic call routing defined by user
- Greeting messages: Up to four customizable company greetings
- PC-based and Phone Attendant console
- Automated Attendant (AA): Global solution for company welcome
- Multiple Level AA: Global solution for company welcome for multi-brand/multi-language companies and advanced AA needs
- Smart Call Routing: with 10.000 entries or Contact Center
- Call Center Office: automatic call routing with PC applications to support call handling (Agent Assistant, Supervisor Console, Statistic Manager) with up to 8 groups and 32 active agents

Hotdesking

- Management of TDM, IP and analogue phones in a free seating.

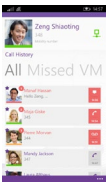
POWERFUL EXTERNAL MOBILITY

One phone, one number and one voice mail, on-site or off-site to keep you connected to your business anytime, anywhere



OTCV iPhone

OTCV Android



OTCV Windows

One-number services

- Make any mobile phone an office extension
- Improve accessibility through a single business number

OpenTouch Conversation® for iPhone

- Free of charge client to download from App Store, software licence needed on OXO Connect

OpenTouch Conversation for Android

- Free of charge client to download from Google Play Store, software licence needed on OXO Connect

OpenTouch Conversation for Windows Phone

- Free of charge client to download from Windows Store, software licence needed on OXO Connect

	OTCV IPHONE	OTCV ANDROID	OTCV WINDOWS
Routing Rules, Mobility Management	x	x	x
In conversation services, Transfer	x	x	x
Conference	x	x	x
Forward options: forward, redirect	x	x	x
Call logs	x	x	x
Visual voice mail	x	x	x
Unified Instant Messaging	x	x	x
Unified Directory Access, Dial-by-name	x	x	x
Favorites	-	x	x
Telephony Presence	-	-	x
Get Call Feature	x	x	x
SIP Companion in VoIP mode to leverage company Wi-Fi for both voice and data	x	x	-
Easy VPN (use Mobile as VPN client)	x	x	-
NFC / QR code	-	x	-

AFFORDABLE, SMART NETWORK INFRASTRUCTURE

LAN infrastructure

Cost savings with a single infrastructure for integrated voice/data services with or without Power Over Ethernet (PoE)

OmniSwitch® 6350

- Gigabit Ethernet switch
- 10, 24 and 48 ports with/without PoE
- 10 ports, fanless, with/without PoE
- 24 ports, fanless, (no PoE)
- Excellent for WLAN and IP Telephony solutions

OmniSwitch 6450

- Gigabit Ethernet switch
- 24 and 48 ports with/without PoE (upgrade possible from 1GB to 10GB)
- 10 ports, fanless, with PoE
- Excellent for WLAN and IP Telephony solutions

WLAN infrastructure

Cost savings with a single infrastructure for integrated voice/data/WLAN (Wi-Fi) services (when coupled with LAN infrastructure products)

OmniAccess® 4005 WLAN-Switch

- WLAN Controller powered by PoE/PoE+
- Support up to 16 access points
- Support Branch offices (RAP AP) and home users (RAP AP)

OmniAccess RAP-3WN(P), RAP 108/109

- Single radio (RAP-3WN) and Dual radio (RAP 108/109)
- For the home office and external Extensions
- RAP3WN/RAP3WNP: IEEE 802.11 b/g/n, 2x2 single radio support (WNP version provides PoE on one port)
- OA RAP-108/109: IEEE 802.11a/b/g/n, 2x2:2, dual radio support

Wi-Fi access points

- OmniAccess AP1101 is a controller-less AP with 802.11ac, dual radio 2x2 MIMO, supporting 2 spatial streams (2SS) to provide up to 1,2 Gb/s data rates. IEEE 802.3af Power over Ethernet (PoE) sourcing supporting 802.11a/b/g/n/ac
- OmniAccess AP103, IAP103 with 802.11n standard: IEEE 802.3af PoE sourcing supporting IEEE 802.11a/b/g/n
- OmniAccess AP205/205H, IAP205/205H with 802.11ac standard: IEEE 802.3af PoE sourcing and IEEE 802.11a/b/g/n/ac
- OmniAccess AP324, IAP324 and AP325/IAP325 are dual radio 802.11ac APs supporting multi-user MIMO and 4 spatial streams to provide up to 2.5 Gb/s data rates
- OmniAccess Outdoor AP275, IAP275 with ac standard: IEEE 802.3af PoE sourcing supporting IEEE 802.11a/b/g/n

DECT infrastructure

Best of voice services for on-site mobility

4070 - Radio Base Station

- Indoor / Outdoor DECT radio base station
- Support of all DECT ranges

8340 & 8340-C SMART IP-DECT Access Point

- IP connectivity – PoE 802.3af
- Support of DECT and GAP devices

Alcatel·Lucent
Enterprise

Contact your Alcatel-Lucent Enterprise reseller to find out more about OpenTouch® Suite for SMB.
smb-enterprise.alcatel-lucent.com/en

enterprise.alcatel-lucent.com
Alcatel-Lucent and the Alcatel-Lucent Enterprise logo are trademarks of Alcatel-Lucent. To view other trademarks used by affiliated companies of ALE Holding, visit: enterprise.alcatel-lucent.com/trademarks. All other trademarks are the property of their respective owners. The information presented is subject to change without notice. Neither ALE Holding nor any of its affiliates assumes any responsibility for inaccuracies contained herein. (September 2016)